

Mandali respects the privacy of its customers and visitors and ensures that the personal information you provide is treated confidentially.

Mandali may process personal data about you because you use the services of Mandali, and / or because you provide this to Mandali when filling out a contact form on the website.

Mandali can process the following personal data:

- Your first and last name
- Your address details
- Your phone number
- Your email address
- Your IP address

Why mandali needs data

Mandali processes your personal data to be able to contact you by telephone if you request it, and / or to be able to contact you in writing (by e-mail and / or by post) if you can not be reached by telephone.

How long mandali stores data

Mandali does not store your personal data longer than strictly necessary to achieve the goals for which your data is collected.

Share with others

Mandali will only provide your personal data to third parties if this is necessary for the execution of an agreement with you, or to comply with a legal obligation.

Newsletter

You can subscribe to the newsletter via the website and in the Mandali store. With every newsletter you can unsubscribe at the bottom of the newsletter. This can also be done by sending an e-mail to [info@mandali-kournas.com](mailto:info@mandali-kournas.com).

Share personal data with third parties

Mandali processes your personal data for its own purposes. We do use third parties (processors) who also have to deal with your personal data on the basis of their duties. That is:

La Posta, the company that handles the processing of the newsletter. With La Posta we have concluded a processing agreement and La Posta only processes your first name, your last name and your e-mail address.

Mapping website visit

The Mandali website keeps track of general visitor data, including the IP address of your computer and the time of retrieval and data that your browser sends. This data is used for analyzes of visitor and click behavior on the website. Mandali uses this information for the operation of the website and to improve it.

This data is anonymised as much as possible and is not provided to third parties.

View, modify or delete data

You have the right to view, correct or delete your personal data. You can send a request for access, correction or deletion to [info@mandali-kournas.com](mailto:info@mandali-kournas.com). Mandali will respond to your request as soon as possible, but within four weeks.

## Security

We handle the personal data you have entrusted to us carefully and take appropriate, technical and organizational measures to secure your personal data. This way we ensure that only the necessary persons have access to your data. In addition, all personal data are sent via a secure SSL connection.

## Inspection, correction and right of opposition

If your details are known to Mandali, you have the opportunity, after written request, to view your personal details. If the statement provided by Mandali contains inaccuracies, you can request us to change the data in writing. You can also ask us to delete your personal data and you can withdraw any permission you have given for processing your personal data.

If you have the impression that your data is not secure or that there are indications of misuse, or if you would like more information about the security of personal data collected by Mandali, please contact Mandali via [info@mandali-kournas.com](mailto:info@mandali-kournas.com).

## Contact

<https://www.mandali-kournas.com> is a website from Mandali and can be reached as follows:

Postal address: Kournas 73007, Chania, Crete, Greece

Business address: Kournas 73007, Chania, Crete, Greece

AFM, tax number: 151598832

Telephone: 0030-6951337205

E-mail address: [info@mandali-kournas.com](mailto:info@mandali-kournas.com)

If you do not agree with the way in which we process your personal data and you do not come to a solution with us, then you have the opportunity to submit a complaint to the Dutch Data Protection Authority. You can send your complaint to:

Autoriteit Persoonsgegevens

Postbus 93374

2509 AJ DEN HAAG

## Changes to the privacy statement

Your privacy at Mandali is of great importance and the regulations are continuously under development. We reserve the right to amend this privacy statement. Changes will also be published on this website.